Z4Mplus™ and Z6Mplus™
Maintenance Manual

Zebra

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This equipment has been tested and found to comply with the limits for Class B Digital Devices, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the product manuals, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception the user is encouraged to do one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The user is cautioned that any changes or modifications not expressly approved by Zebra Technologies could void the user’s authority to operate the equipment. In order to ensure compliance, this printer must be used with Shielded Communication Cables.

Canadian DOC Compliance Statement

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

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Warranty Information

All new Zebra products are warranted by the manufacturer to be free from defect in material and workmanship. Please refer to the User Guide for warranty information specific to each product.

Here is some general information:

Printers and Related Hardware Products:

Proof of purchase or shipment date is required to validate the warranty period. The warranty becomes void if the equipment is modified, improperly installed or used, damaged by accident or neglect, or if any parts are improperly installed or replaced by the user.

NOTE: Products returned must be packaged in the original or comparable packing and shipping container. In the event equipment is not so packaged, or if shipping damage is evident, it will not be accepted for service under warranty. Surface transportation charges for return to customers in the continental United States is paid by Zebra. Otherwise, Zebra pays CPT (carriage paid to) nearest airport; customer pays customs, duties, taxes, and freight from airport to destination. If Zebra determines that the product returned for warranty service or replacement is not defective as herein defined, the customer will pay all handling and transportation costs.

Printers: All printers (excluding printheads) are warranted against defect in material or workmanship for twelve (12) months from the purchase date.

Printheads: Since printhead wear is part of normal operation, the original printhead is covered by a limited warranty as indicated below. Warranty period begins on purchase date.

Printhead	Warranty Period
Barcode label and receipt printer printhead	6 months
Plastic card printer printheads	12 months

To qualify for this warranty, the printhead must be returned to the factory or to an authorized service center. Customers are not required to purchase Genuine Zebra Supplies (media and/or ribbons) for warranty qualification. However, if it is determined that the use of inappropriate or inferior supplies has caused any defect in the printhead for which a warranty claim is made, the user is responsible for Zebra's labor and material charges required to repair the defect. The warranty becomes void if the printhead is physically worn or damaged; also if it is determined that failure to follow the preventive maintenance schedule listed in the User's Guide has caused defect in the thermal printhead for which a warranty claim is made.

Related Hardware Items: Products are warranted to be free of defects in material and workmanship from the date of purchase according to this chart:

Product	Warranty Period
Accessories	1 month
Batteries	3 months
Cables	1 month
Chargers/Power Supplies	1 year
Hardware Keys	1 year
Keyboard Display Units	6 months
Parts	3 months
Pocket Eye®	1 year
Software	1 month
ZebraNet®Print Servers	3 years

Defective product must be returned to Zebra for evaluation. In the event of notification of defect within the warranty period, Zebra will replace the defective item provided there had not been damage resulting from user abuse, modification, improper installation or use, or damage in shipping or by accident or neglect.

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Supplies Products:

Supplies are warranted to be free from defect in material and workmanship for a period of six (6) months for media and twelve (12) months for ribbon from the date of shipment by Zebra. This is provided the user has complied with storage guidelines, handling, and usage of the supplies in Zebra printers.

Zebra's sole obligation under these warranties is to furnish parts and labor for the repair or possible replacement of products found to be defective in material or workmanship during the warranty period. Zebra may in its discretion issue a credit for any such defective products in such amount as it deems reasonable.

Repair Services:

Zebra repairs are warranted against defects in material and workmanship for 90 days from the date of repair by Zebra. This excludes printheads, which are warranted separately. This warranty does not cover normal wear and tear. This warranty becomes void if the item is modified, improperly installed or used, or damaged by accident, neglect, or abuse.

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